



THE CONSORTIUM
ACADEMY TRUST

11 July 2025

Impersonation Fraud Alert



**THE
HESSE
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Dear parent/carers

We have been made aware by Humberside Police that there is a new Impersonation Fraud Alert.

Humberside police have advised about a tactic that is being used by fraudsters. Recently reported in our local area.

The fraudsters are portraying to be from your bank or a police officer and sounding legitimate, as they may know some of your personal details and invent an incident: Calling to inform you your card has been cloned.

The fraudster may tell you to hang up and call 101 or your bank's real telephone number to check that they are genuine. They may say "wait for the beep, then make the call". This is the trick. Even if you dial a new number, the scammer stays on the line without your knowledge. You think you're speaking to your bank or police but you are still talking to the scammer.

Remember:

- Your bank or the police will never call you to ask you to verify your personal details or PIN by phone or offer to pick up your card by courier
- Hang up, wait a few minutes, and then call your bank or 101 from a different telephone device and/or use a number you know to be genuine, such as the one on the back of your bank card, or by calling 159
- The police or your bank will not contact you out of the blue to participate in an investigation or send a courier to your home to collect bank cards, cash, or other valuable items. Any requests to do so are a scam
- Don't trust Caller ID display on your phone – it's not proof of ID.

Reporting and Support:

- If you believe you have been a victim and lost money, call 101 and report it to Humberside Police.
- Visit **fraudwatch.org.uk** for more information about fraud and where to get support.
- You can also sign up to receive future alerts at alerts.fraudwatch.org.uk.

We do not have any further information at this stage but wanted you to be vigilant.

If you have any questions or queries, please do not hesitate to contact us.

Yours faithfully

A handwritten signature in black ink, appearing to read 'A Chapman', written in a cursive style.

Mr A Chapman
Designated Safeguarding Lead